

A Vision for the Library in 2020

OUR VALUES

We are passionate about **information and service excellence**.

Integrity and professionalism underpin everything we do.

We are **welcoming and caring** to all.

We **listen** to our users and put your needs at the heart of service planning.

We embrace **teamwork, collaboration and partnership** so we can learn and achieve more.

We are committed to enabling you to achieve or surpass **your aspirations**.

We **innovate**, embrace change and are willing to take risks.

We celebrate the **diversity** of our staff and users.

OUR VISION

The Library will be a catalyst for your success as NUI Galway's hub for scholarly information discovery, sharing and publication.

OUR PRIORITIES

- Expert **staff**, skilled to help in person or online
- A compelling **place** for academic engagement
- Access to excellent and relevant **collections**
- Connectivity through partnership, communication and **community**
- Graduates who think critically and have lifelong **academic skills**
- High-impact **publication** of research, data and digital content

Your Library in 2020

Staff

In all encounters you meet a knowledgeable, skilled, customer-focused staff member. Help is readily available face-to-face or online through a range of channels according to your needs and preferences. All members of Library staff take pride always in providing courteous and efficient service to you, ensuring that you have an equally positive experience whether you are on or off campus. They use their talents and experience to address your queries, connect you with the best information sources, save you time and help ensure your success. Library staff are supported and encouraged to develop their skills continuously to meet your evolving requirements.

Place

The Library building is the central hub of scholarly activity at the heart of the campus, where you can feel part of the University community. You are able to exploit a range of flexible, technology-enabled spaces, designed to suit different learning styles, formal and informal, individual and collaborative. The building provides opportunities to take control of, and responsibility for, your own learning, with easy access to staff support. There are spaces for information access, discovery and knowledge creation and areas such as poster or digital display zones where you can promote and share your work.

An intuitive, user-based layout maximises the use of collections and services. Informal spaces for relaxation, social interaction and viewing of digital displays and exhibitions add to the sense of community. The emphasis throughout is on comfort.

Collections

The Library provides rich collections in a variety of formats, enabling you to build your knowledge and to create new knowledge. You have access to the information resources you need for your study, teaching or research, seamlessly when and where you need them. Our collections, including world-class archives, are embedded in the academic programmes and research activities of the University.

We build and preserve collections for today and tomorrow, taking particular care of our unique printed heritage while continuing to maximise e-collections for access to information from anywhere at any time and to optimise the use of physical space. Collections, paper and online, are accessible, easy to find and attractively presented to support browsing and discovery.

Community

You are part of a targeted and ongoing conversation, keeping you informed about Library services and helping us to ensure your requirements are met. The Library is embedded in your activities, always ready to collaborate with you as a trusted partner.

As you use the Library to pursue knowledge, alone or in collaboration with others, you feel part of a scholarly and culturally diverse community. You can attend an exhibition or a lecture in the Library, share or display your own work, collaborate with colleagues or work alone in a crowd of fellow scholars. The Library is deeply connected with the local community through its heritage collections and links with cultural organisations. We proudly support the University's role in relation to the Irish language by our provision of collections and services in Irish.

Academic Skills

By participating in the Library's skills programmes, you are empowered to become a lifelong learner. You achieve success through the development of your core academic skills, such as critical thinking, study skills, information skills, academic writing and digital literacies. These skills help you to achieve your full potential during your studies, enhance your employability and prepare you for further research.

The Library has excellent facilities for face-to-face group teaching sessions, complemented by a suite of online learning modules.

Publication

The impact of your research is enhanced by the Library's publishing services. These include advice, training and infrastructure for open access, commercial publishing and rights management. Funders require your research data to be made available on an open access basis and preserved for future researchers to discover and reuse. The Library hosts and describes research data for easy discovery and linkage to and from your publications. We promote awareness of what you publish.

The Library is your partner in digital scholarship and e-research. Our digitisation programme generates new digital content and metadata which have potential for new research, discovery and innovative presentation or use. We work to enable scholars to apply new tools to reinterpret, analyse, visualize, and re-use digital content, including archives and datasets, text and multimedia, made available locally and globally as part of an international digital library community.